



Arhiv družboslovnih podatkov

Fakulteta za družbene vede

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Univerza v Ljubljani

Fakulteta *za družbene vede*

Vpliv organizacijskega učenja in inovacij na uspešnost poslovanja v turških podjetjih, 2009

Škerlavaj, Miha; Černe, Matej

ADP - IDNo: INOVTR09

Izdajatelj: Arhiv družboslovnih podatkov, 2012

URL: <https://www.adp.fdv.uni-lj.si/opisi/inovtr09>

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Opis raziskave

Osnovne informacije o raziskavi

ADP - IDNo:

INOVTR09

DOI:

https://doi.org/10.17898/ADP_INOVTR09_V1

Glavni avtor(ji):

Škerlavaj, Miha, Univerza v Mariboru, Ekonomska fakulteta

Černe, Matej, Univerza v Mariboru, Ekonomska fakulteta

Izdelava:

EF - Ekonomska fakulteta, Univerza v Mariboru, Ekonomska fakulteta (Slovenija; 2009)

Datum izdelave:

2009

Kraj izdelave:

Slovenija

Uporaba računalniškega programa za izdelavo podatkov:

SPSS

Finančna podpora:

EF - Ekonomska fakulteta, Univerza v Ljubljani

Številka projekta:

ni podatka

Izdajatelj:

ADP - Arhiv družboslovnih podatkov - Univerza v Ljubljani

Od: 2012-07

Izročil:

EF - Ekonomska fakulteta

Datum: 2012-02

Raziskava je del serije:

ORGU - Organizacijsko učenje

Serijski ORGU preučuje organizacijsko učenje v podjetjih. Zajema Slovenijo, Hrvaško, Južno Korejo, Španijo, Makedonijo in Turčijo. Teme, ki so zajete v seriji so: organizacijsko učenje, uspešnost poslovanja podjetij, uspešnost poslovanja in organizacijska kultura. Prva raziskava iz te serije je bila narejena leta 2003 v Sloveniji in se je ponovila leta 2004. Preučevala je vpliv informacijsko komunikacijskih tehnologij na organizacijsko učenje in uspešnost poslovanja. Leto kasneje sta bili izvedeni dve raziskavi, na Hrvaškem in v Maleziji, ki sta proučevali vpliv organizacijskega učenja in procesne usmerjenosti na uspešnost poslovanja v podjetjih. Leta 2007 je bila izvedena še raziskava v Makedoniji. Leta 2008 sta bili narejeni še dve raziskavi v Južni Koreji in Španiji, ukvarjali pa sta se z vplivom organizacijskega učenja in inovacij na uspešnost podjetij. V letu 2009 so raziskavo izvedli še v Turčiji.

Oblika citiranja:

Škerlavaj, Miha in Matej Černe. Vpliv organizacijskega učenja in inovacij na uspešnost poslovanja v turških podjetjih, 2009 [datoteka podatkov]. Slovenija, Maribor: Univerza v Mariboru, Ekonomska fakulteta [izdelava], 2009. Slovenija, Ljubljana: Univerza v Ljubljani, Arhiv družboslovnih podatkov [distribucija], 2012. ADP - IDNo: INOVTR09. https://doi.org/10.17898/ADP_INOVTR09_V1

Vsebina raziskave

Ključne besede:

organizacijska kultura, organizacijsko učenje, inovativnost, inovativna kultura, uspešnost, pridobivanje informacij, kakovost informacij, podajanje informacij, vedenjske spremembe, kognitivne spremembe, procesna usmerjenost, ocena uspešnosti poslovanja

Ključne besede ELSST:

PODJETJE, PODJETJE, INFORMACIJSKE IN KOMUNIKACIJSKE TEHNOLOGIJE, USPEŠNOST DELOVANJA, KAZALEC USPEŠNOSTI, UPORABA INFORMACIJ

Vsebinska področja CESSDA:

GOSPODARSTVO

Vsebinsko področja CERIF:

Vodenje podjetij
organizacijsko učenje
inovativnost
uspešnost

Povzetek:

Namen raziskave je bil predstaviti in preizkusiti model izboljšanja inovativnosti na temelju vpliva kulture organizacijskega učenja. Koncept kulture organizacijskega učenja je bil predstavljen in definiran kot skupek norm in vrednot o delovanju organizacije (glej: [Organizational learning II : theory, method, and practice](#), glej: Understanding Organizational Learning Capability, glej: [Organizational learning and competitive advantage : a theoretical and empirical analysis](#), glej: Building a learning organization, glej: [Organizational Learning: The Contributing Processes and the Literatures](#)). Te norme in vrednote naj bi podpirale sistematične, poglobljene pristope, ki stremijo k doseganju višje stopnje organizacijskega učenja. Elementi procesa organizacijskega učenja, ki so bili uporabljeni, so pridobivanje informacij, interpretacija informacij ter vedenjske in kognitivne spremembe. Znotraj teoretičnega okvira konkurenčnih vrednot kultura organizacijskega učenja pokriva nekatere vidike vseh štirih različnih tipov kultur: timske, razvojne, hierarhične in racionalne. Konstrukta, ki sestavljata inovativnost, sta inovativna kultura in inovacije, ki jih sestavljajo tehnične (v proizvodih in storitvah) in administrativne (v procesih). Uporabljeni so bili podatki, pridobljeni od 112 turških podjetij, ki zaposlujejo več kot 50 ljudi. Vpliv kulture organizacijskega učenja je bil empirično preverjen z uporabo linearnega strukturnega modeliranja.

Abstract:

ni podatka

Metodologija

Časovno pokritje:

maj 2008 - maj 2009

Čas zbiranja podatkov:

maj 2009

Čas izdelave:

2009

Država:

Turčija

Geografsko pokritje:

Ozemlje Turčije

Najmanjša geografska enota:

Prostorske enote niso določene.

Enota za analizo:

Turško podjetje

Populacija:

Turška podjetja, ki zaposlujejo več kot 50 ljudi.

Vrsta podatkov:

Anketni podatki

Izključeni:

Ni podatka.

Zbiranje podatkov je opravil:

Škerlavaj, Miha, Univerza v Mariboru, Ekonomska fakulteta
Donmez, Dilek, Gokceada Vocational School, Canakkale Onsekiz Mart University
Aydinlik, Arzu Ülgen, Faculty of Business Administration, Univerza v Istanbulu

Časovna opredelitev podatkov:

Raziskava v časovnem preseku

Tip vzorca:

Zajeta je bil celotna populacija turških podjetij (910), ki zaposlujejo 50 ljudi ali več.

Način zbiranja podatkov:

Samoizpolnjevalna anketa poslana po pošti.

Uporabljeni inštrument:

Standardiziran vprašalnik z večino vprašanj zaprtega tipa.

Opis zbiranja podatkov:

Vprašalnik je bil poslan preko elektronske pošte višjim in srednjim menedžerjem, ki imajo ustrezno znanje o organizacijski kulturi in delovanju njihovih podjetij (glede na njihovo vlogo)

Uteževanje:

Brez uteževanja.

Očiščenje podatkov:

Podatki so bili očiščeni pred prevzemom v Arhiv.

Stopnja sodelovanja:

Izmed 910 podjetij (populacija turških podjetij, ki zaposlujejo več kot 50 zaposlenih) je odgovorilo 112 podjetij, kar pomeni stopnjo odgovora $112/910=12,3\%$.

Uvrstitev raziskave po pomembnosti:

8: teoretsko ali praktično pomembne raziskave, zapolnjujejo raziskovalno praznino ali imajo široko uporabnost za več praktičnih problemov, imajo dolgoročno vrednost za znanost

Dostop do podatkov

Mesto:

Arhiv družboslovnih podatkov

Velikost zbirke:

1 SPSS datoteka podatkov.

Skupaj datotek:

1

Omejitve pri uporabi

Avtorske pravice pridržane. Arhiv izroča podatke uporabnikom samo za namen, ki ga posebej opredelijo, ob zagotovitvi spoštovanja profesionalnih etičnih kodeksov. Uporabnik se posebej zaveže, da bo skrbel za tajnost podatkov in opravljal analize brez poskusov identifikacije posameznika. Podatki se izročajo izključno za izobraževalne in raziskovalne namene. Na voljo so pod licenco Creative Commons Priznanje avtorstva + Nekomercialno 2.5 Slovenija.

Pri objavah, ki bi sledile na podlagi podatkov, je potrebno polno citirati avtorja in Arhiv.

Vsak uporabnik je dolžan opozoriti na morebitne pomanjkljivosti gradiva in poslati Arhivu 2 kopiji nastalih besedil.

Uporabnik naj pred uporabo pozorno prebere spremljajočo dokumentacijo in se v primeru nejasnosti obrne na avtorje raziskave ali Arhiv.

Spremna gradiva

Gradiva o izvedbi raziskave

1. Škerlavaj, Miha (2009). [INOVTR09 - Vpliv organizacijskega učenja in inovacij na uspešnost poslovanja v turških podjetjih, 2009 \[Vprašalnik\]](#).

Rezultati raziskave

Ni gradiv povezanih z rezultati raziskave!

Povezane objave

1. Argyris, Chris in Donald A. Schön (1996). [Organizational learning II : theory, method, and practice](#).
2. Dibella, Anthony J., Nevis Edwin C. in Janet M. Gould (1996). Understanding Organizational Learning Capability.
3. Dimovski Vlado (1994). [Organizational learning and competitive advantage : a theoretical and empirical analysis](#).
4. Garvin DA (1993). Building a learning organization.
5. Huber, P. George (1991). [Organizational Learning: The Contributing Processes and the Literatures](#).
6. Schein, Edgar H. (1987). [Organizational culture and leadership: a dynamic view](#).
7. Černe, Matej et al. (2012). [Organizational learning culture and innovativeness in Turkish firms](#).

Opis podatkov

Osnovne informacije o datoteki podatkov

Naslov podatkovne datoteke: INOVTR09 - Vpliv organizacijskega učenja in inovacij na uspešnost poslovanja v turških podjetjih, 2009 [datoteka podatkov]

Format: *.por - prenosljiva SPSS datoteka

število spremenljivk: 90

število enot: 112

Spremenljivke

ID: **a11** Oznaka: **1. Employees in our organization are an extremely important source of information.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 1. Employees in our organization are an extremely important source of information.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	1
2	disagree	8
3	nor disagree nor agree	19
4	agree	33
5	strongly agree	51

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a12** Oznaka: **2. Previous decisions are a very useful source of information for current decisions.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 2. Previous decisions are a very useful source of information for current decisions.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	4
2	disagree	8
3	nor disagree nor agree	12
4	agree	38

5	strongly agree	50
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Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: a13 Oznaka: **3. New business methods and services are always worth trying even if they may prove risky.**

Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 3. New business methods and services are always worth trying even if they may prove risky.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	8
2	disagree	12
3	nor disagree nor agree	16
4	agree	38
5	strongly agree	38

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: a14 Oznaka: **4. Reports prepared by external experts are an extremely important source of information.**

Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 4. Reports prepared by external experts are an extremely important source of information.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	5
2	disagree	6
3	nor disagree nor agree	14
4	agree	46

5	strongly agree	41
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Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a15** Oznaka: **5. Our organization uses a clipping service – the regular collection of papers and articles of interest to us.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 5. Our organization uses a clipping service – the regular collection of papers and articles of interest to us.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	11
2	disagree	11
3	nor disagree nor agree	18
4	agree	34
5	strongly agree	38

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a16** Oznaka: **6. Our competitors are an extremely important source for learning new methods and services.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 6. Our competitors are an extremely important source for learning new methods and services.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	4
2	disagree	11
3	nor disagree nor agree	22

4	agree	34
5	strongly agree	41

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: a17 Oznaka: **7. Expertise on the industry, products, and services is an extremely important criterion for hiring a new employee.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 7. Expertise on the industry, products, and services is an extremely important criterion for hiring a new employee.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	4
2	disagree	7
3	nor disagree nor agree	18
4	agree	42
5	strongly agree	41

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: a18 Oznaka: **8. Joint tasks and mergers contribute a great deal of knowledge about industry and economic environment, new methods and services/products.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 8. Joint tasks and mergers contribute a great deal of knowledge about industry and economic environment, new methods and services/products.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	1
2	disagree	14

3	nor disagree nor agree	21
4	agree	34
5	strongly agree	42

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a19** Oznaka: **9 Top managers in any important decision seek information or advice from the board of directors or owners (in general)**. Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 9 Top managers in any important decision seek information or advice from the board of directors or owners (in general).

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	6
2	disagree	2
3	nor disagree nor agree	18
4	agree	36
5	strongly agree	50

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a110** Oznaka: **10. Top managers in any important decision seek information or advice from sources outside the company (hiring experts, contacting top managers of other companies, etc)**. Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 10. Top managers in any important decision seek information or advice from sources outside the company (hiring experts, contacting top managers of other companies, etc).

Vrednosti	Kategorije	Frekvenca
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1	strongly disagree	19
2	disagree	23
3	nor disagree nor agree	23
4	agree	26
5	strongly agree	21

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a111** Oznaka: **11. Our organization has employees whose job is related to searching for external information.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 11. Our organization has employees whose job is related to searching for external information.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	25
2	disagree	18
3	nor disagree nor agree	13
4	agree	34
5	strongly agree	22

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a112** Oznaka: **12. External sources (reports, consultants, newsletters, etc.) are extremely important for the operations of our organization.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 12. External sources (reports, consultants, newsletters, etc.) are extremely important for the operations of our organization.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	5
2	disagree	5
3	nor disagree nor agree	24
4	agree	46
5	strongly agree	32

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a113** Oznaka: **13. In our organization we explicitly reward employees that are a source of quality information.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 13. In our organization we explicitly reward employees that are a source of quality information.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	15
2	disagree	10
3	nor disagree nor agree	28
4	agree	36
5	strongly agree	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a114** Oznaka: **14. In our organization we often organize internal training of our employees.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 14. In our organization we often organize internal training of our employees.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	12
2	disagree	25
3	nor disagree nor agree	19
4	agree	35
5	strongly agree	21

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: a115 Oznaka: **15. We frequently send our employees to various seminars, workshops, conferences with intention to acquire information.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 15. We frequently send our employees to various seminars, workshops, conferences with intention to acquire information.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	21
2	disagree	19
3	nor disagree nor agree	25
4	agree	24
5	strongly agree	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: a21 Oznaka: **1. Our information system allows for efficient and effective exchange of information within the organization.** " Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 1. Our information system allows for efficient and effective exchange of information within the organization. "

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	6
2	disagree	18
3	nor disagree nor agree	29
4	agree	31
5	strongly agree	28

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a22** Oznaka: **2. All members of our organization are aware what the goals of the organization are.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 2. All members of our organization are aware what the goals of the organization are.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	9
2	disagree	13
3	nor disagree nor agree	30
4	agree	27
5	strongly agree	33

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a23** Oznaka: **3. We frequently hold meetings with the purpose to inform employees.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 3. We frequently hold meetings with the purpose to inform employees.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	12
2	disagree	22
3	nor disagree nor agree	29
4	agree	29
5	strongly agree	20

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a24** Oznaka: **4. We have formal mechanisms and systems that ensure transfer of best practices among various areas of work (e.g. reward systems based on group performance).** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 4. We have formal mechanisms and systems that ensure transfer of best practices among various areas of work (e.g. reward systems based on group performance).

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	19
2	disagree	26
3	nor disagree nor agree	24
4	agree	20
5	strongly agree	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a25** Oznaka: **5. In our organization we have individuals that work in more than one team or project groups together with individuals from other organizational units.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly

disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 5. In our organization we have individuals that work in more than one team or project groups together with individuals from other organizational units.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	15
2	disagree	21
3	nor disagree nor agree	23
4	agree	30
5	strongly agree	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: a26 Oznaka: **6. We have individuals dedicated to collecting and internal dissemination of improvement propositions from employees.** Indicate the degree of agreement or disagreement that fits the situation in your company best: Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 6. We have individuals dedicated to collecting and internal dissemination of improvement propositions from employees.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	20
2	disagree	25
3	nor disagree nor agree	27
4	agree	25
5	strongly agree	15

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a31** Oznaka: **1. Personal contacts** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 1. Personal contacts

Vrednosti	Kategorije	Frekvenca
1	not important at all	1
2	not important	2
3	nor not important nor important	9
4	important	30
5	very important	70

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a32** Oznaka: **2. Team meetings** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 2. Team meetings

Vrednosti	Kategorije	Frekvenca
1	not important at all	5
2	not important	11
3	nor not important nor important	23
4	important	38
5	very important	35

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a33** Oznaka: **3. Committees as decision-makers** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 3. Committees as decision-makers

Vrednosti	Kategorije	Frekvenca
1	not important at all	13
2	not important	24
3	nor not important nor important	25
4	important	30
5	very important	20

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a34** Oznaka: **4. Telephone contacts** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 4. Telephone contacts

Vrednosti	Kategorije	Frekvenca
1	not important at all	6
2	not important	6
3	nor not important nor important	11
4	important	40
5	very important	49

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a35** Oznaka: **5. Seminars, conferences, workshops** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 5. Seminars, conferences, workshops

Vrednosti	Kategorije	Frekvenca
1	not important at all	13
2	not important	21
3	nor not important nor important	22
4	important	31
5	very important	25

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a36** Oznaka: **6. Written memos, notes, letters...** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 6. Written memos, notes, letters...

Vrednosti	Kategorije	Frekvenca
1	not important at all	13
2	not important	13
3	nor not important nor important	18
4	important	41
5	very important	27

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a37** Oznaka: **7. Special expert reports** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 7. Special expert reports

Vrednosti	Kategorije	Frekvenca
1	not important at all	10
2	not important	21
3	nor not important nor important	19
4	important	31
5	very important	31

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a38** Oznaka: **8. Formal chain of command reporting (in sense of reporting to superiors)** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 8. Formal chain of command reporting (in sense of reporting to superiors)

Vrednosti	Kategorije	Frekvenca
1	not important at all	4
2	not important	2
3	nor not important nor important	13
4	important	42
5	very important	51

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a39** Oznaka: **9. Companies intranet as a mean of information interpretation** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 9. Companies intranet as a mean of information interpretation

Vrednosti	Kategorije	Frekvenca
1	not important at all	14
2	not important	15
3	nor not important nor important	27
4	important	30
5	very important	26

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a310** Oznaka: **10. Forums (e-chat, e-debates)** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 10. Forums (e-chat, e-debates)

Vrednosti	Kategorije	Frekvenca
1	not important at all	14
2	not important	24
3	nor not important nor important	20
4	important	30
5	very important	24

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a311** Oznaka: **11. Electronic e-mail** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of importance of the following statements about the vehicles for communication between management and the other employees in your organization. For information interpretation and recognition of business opportunities the following things are important: (1 = not important at all, 2 = not important, 3 = nor not important nor important, 4 =important, 5 = very important; X =do not know)

Dobesedno vprašanje: 11. Electronic e-mail

Vrednosti	Kategorije	Frekvenca
1	not important at all	3
2	not important	5
3	nor not important nor important	6
4	important	40
5	very important	58

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a312** Oznaka: **10. The more information the subordinate has the better he/she will perform.** Indicate the degree of agreement or disagreement that fits the situation in your company best: What is your attitude (as a manger) about informing the subordinates in your organization? (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 10. The more information the subordinate has the better he/she will perform.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	5
2	disagree	6
3	nor disagree nor agree	25
4	agree	31
5	strongly agree	45

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a313** Oznaka: **11. Information to a subordinate must always be simple and concise.** Indicate the degree of agreement or disagreement that fits the situation in your company best: What is your attitude (as a manager) about informing the subordinates in your organization? (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 = agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 11. Information to a subordinate must always be simple and concise.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	9
2	disagree	18
3	nor disagree nor agree	8
4	agree	22
5	strongly agree	55

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a41** Oznaka: **1. Adaptability to environmental pressures** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 1. Adaptability to environmental pressures

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	3
2	moderate decline/decrease	11
3	no change	35
4	moderate improvement/increase	30
5	substantial improvement/increase	33

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a42** Oznaka: **2. Quality of products / services** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 2. Quality of products / services

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	0
2	moderate decline/decrease	3
3	no change	27
4	moderate improvement/increase	41
5	substantial improvement/increase	41

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 2

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a43** Oznaka: **3. Number of products / services offered** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 3. Number of products / services offered

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	5
2	moderate decline/decrease	3
3	no change	26
4	moderate improvement/increase	40

5	substantial improvement/increase	38
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Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a44** Oznaka: **4. Technology of operation** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 4. Technology of operation

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	6
2	moderate decline/decrease	7
3	no change	31
4	moderate improvement/increase	43
5	substantial improvement/increase	25

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a45** Oznaka: **5. Speed of operations** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 5. Speed of operations

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	10
2	moderate decline/decrease	11
3	no change	30

4	moderate improvement/increase	34
5	substantial improvement/increase	27

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a46** Oznaka: **6. Introduction of new marketing approaches** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 6. Introduction of new marketing approaches

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	6
2	moderate decline/decrease	10
3	no change	27
4	moderate improvement/increase	44
5	substantial improvement/increase	25

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a47** Oznaka: **7. Average productivity of employees** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 7. Average productivity of employees

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	2
2	moderate decline/decrease	8

3	no change	36
4	moderate improvement/increase	36
5	substantial improvement/increase	30

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a48** Oznaka: **8. Satisfaction of employees** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 8. Satisfaction of employees

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	11
2	moderate decline/decrease	24
3	no change	25
4	moderate improvement/increase	23
5	substantial improvement/increase	29

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a49** Oznaka: **9 Overall atmosphere** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 9 Overall atmosphere

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	10

2	moderate decline/decrease	16
3	no change	41
4	moderate improvement/increase	25
5	substantial improvement/increase	20

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a410** Oznaka: **10. Personal communication between top managers and employees** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 10. Personal communication between top managers and employees

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	13
2	moderate decline/decrease	12
3	no change	40
4	moderate improvement/increase	24
5	substantial improvement/increase	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a411** Oznaka: **11. Team meetings' efficiency** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 11. Team meetings' efficiency

Vrednosti	Kategorije	Frekvenca
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1	substantial decline/decrease	12
2	moderate decline/decrease	19
3	no change	37
4	moderate improvement/increase	26
5	substantial improvement/increase	18

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a412** Oznaka: **12. Employees' level of understanding of company's strategic orientation** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 12. Employees' level of understanding of company's strategic orientation

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	8
2	moderate decline/decrease	6
3	no change	40
4	moderate improvement/increase	32
5	substantial improvement/increase	26

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a413** Oznaka: **13. Employee's level of understanding of major problems in the company** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 13. Employee's level of understanding of major problems in the company

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	0
2	moderate decline/decrease	13
3	no change	39
4	moderate improvement/increase	30
5	substantial improvement/increase	30

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 2

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **a414** Oznaka: **14. Efficiency of information systems within the company** Indicate the degree of agreement or disagreement that fits the situation in your company best: Indicate the degree of change that best approximates the actual developments in your organization in last three years. What has happened to the following in last three years? (1=substantial decline/decrease, 2=moderate decline/decrease, 3= no change, 4=moderate improvement/increase, 5=substantial improvement/increase)

Dobesedno vprašanje: 14. Efficiency of information systems within the company

Vrednosti	Kategorije	Frekvenca
1	substantial decline/decrease	5
2	moderate decline/decrease	8
3	no change	30
4	moderate improvement/increase	33
5	substantial improvement/increase	36

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b11** Oznaka: **1. In new product and service introduction, our company is often first-to-market.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 1. In new product and service introduction, our company is often first-to-market.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	7
2	disagree	15
3	nor disagree nor agree	27
4	agree	31
5	strongly agree	32

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b12** Oznaka: **2. Our new products and services are often perceived as very novel by customers.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 2. Our new products and services are often perceived as very novel by customers.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	10
2	disagree	17
3	nor disagree nor agree	33
4	agree	32
5	strongly agree	20

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b13** Oznaka: **3. New products and services in our company often take us up against new competitors.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 3. New products and services in our company often take us up against new competitors.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	10
2	disagree	9
3	nor disagree nor agree	27
4	agree	34
5	strongly agree	32

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b14** Oznaka: **4. In comparison with competitors, our company has introduced more innovative products and services during past 5 years.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 4. In comparison with competitors, our company has introduced more innovative products and services during past 5 years.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	9
2	disagree	17
3	nor disagree nor agree	28
4	agree	31
5	strongly agree	27

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b15** Oznaka: **5. We constantly emphasize development of particular and patent products.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 5. We constantly emphasize development of particular and patent products.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	12
2	disagree	16
3	nor disagree nor agree	23
4	agree	30
5	strongly agree	31

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b16** Oznaka: **6. We manage to cope with market demands and develop new products quickly.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 6. We manage to cope with market demands and develop new products quickly.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	7
2	disagree	11
3	nor disagree nor agree	26
4	agree	41
5	strongly agree	27

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b17** Oznaka: **7. We continuously modify design of our products and rapidly enter new emerging markets.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 7. We continuously modify design of our products and rapidly enter new emerging markets.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	5
2	disagree	15
3	nor disagree nor agree	18
4	agree	37
5	strongly agree	37

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b18** Oznaka: **8. Our firm manages to deliver special products flexibly according to customers' orders.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 8. Our firm manages to deliver special products flexibly according to customers' orders.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	7
2	disagree	12
3	nor disagree nor agree	28
4	agree	37
5	strongly agree	28

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b19** Oznaka: **9. We continuously improve old products and raise quality of new products.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 9. We continuously improve old products and raise quality of new products.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	5
2	disagree	11
3	nor disagree nor agree	22
4	agree	34
5	strongly agree	40

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b21** Oznaka: **1. Development of new channels for products and services offered by our corporation is an on-going process.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 1. Development of new channels for products and services offered by our corporation is an on-going process.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	1
2	disagree	9
3	nor disagree nor agree	23
4	agree	49
5	strongly agree	30

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b22** Oznaka: **2. We deal with customers' suggestions or complaints urgently and with utmost care.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 2. We deal with customers' suggestions or complaints urgently and with utmost care.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	1
2	disagree	0
3	nor disagree nor agree	18
4	agree	39
5	strongly agree	54

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b23** Oznaka: **3. In marketing innovations (entering new markets, new pricing methods, new distribution methods, etc.) our company is better than competitors.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 = agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 3. In marketing innovations (entering new markets, new pricing methods, new distribution methods, etc.) our company is better than competitors.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	8
2	disagree	11
3	nor disagree nor agree	34
4	agree	29
5	strongly agree	30

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b24** Oznaka: **4. We constantly emphasize and introduce managerial innovations (e.g. computer-based administrative innovations, new employee reward/training schemes, new departments or project teams, etc.).** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 =

nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 4. We constantly emphasize and introduce managerial innovations (e.g. computer-based administrative innovations, new employee reward/training schemes, new departments or project teams, etc.).

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	10
2	disagree	14
3	nor disagree nor agree	28
4	agree	30
5	strongly agree	30

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b31** Oznaka: **1. Innovation proposals are welcome in the organization.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 1. Innovation proposals are welcome in the organization.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	1
2	disagree	7
3	nor disagree nor agree	22
4	agree	40
5	strongly agree	42

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b32** Oznaka: **2. Management actively seeks innovative ideas.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the

following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 2. Management actively seeks innovative ideas.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	16
2	disagree	15
3	nor disagree nor agree	25
4	agree	34
5	strongly agree	22

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b33** Oznaka: **3.(R) Innovation is perceived as too risky and is resisted.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 3.(R) Innovation is perceived as too risky and is resisted.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	9
2	disagree	24
3	nor disagree nor agree	18
4	agree	30
5	strongly agree	31

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b34** Oznaka: **4. People are not penalized for new ideas that do not work.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for

each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 4. People are not penalized for new ideas that do not work.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	4
2	disagree	10
3	nor disagree nor agree	24
4	agree	37
5	strongly agree	37

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **b35** Oznaka: **5. Program/Project managers promote and support innovative ideas, experimentation and creative processes.** Please estimate to what extent the following statements related to various kinds of innovations apply to your organization. Please circle one choice for each of the following statements. (1 = strongly disagree, 2 = disagree, 3 = nor disagree nor agree, 4 =agree, 5 = strongly agree; X = do not know)

Dobesedno vprašanje: 5. Program/Project managers promote and support innovative ideas, experimentation and creative processes.

Vrednosti	Kategorije	Frekvenca
1	strongly disagree	15
2	disagree	8
3	nor disagree nor agree	27
4	agree	31
5	strongly agree	31

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: c11 Oznaka: **1. Return on assets (ROA, %) in our company is well below the industry average./Return on assets (ROA, %) in our company is well above the industry average.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 1. Return on assets (ROA, %) in our company is well below the industry average./Return on assets (ROA, %) in our company is well above the industry average.

Vrednosti	Kategorije	Frekvenca
1	below the industry average	12
2	2	14
3	3	39
4	4	24
5	above the industry average	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: c12 Oznaka: **2 Value added per employee in our company is well below the industry average. /Value added per employee in our company is well above the industry average.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 2 Value added per employee in our company is well below the industry average. /Value added per employee in our company is well above the industry average.

Vrednosti	Kategorije	Frekvenca
1	below the industry average	13
2	2	16
3	3	27
4	4	33
5	above the industry average	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c21** Oznaka: **1.NONFIN supply Relations with suppliers are very poor and unstable. /We consider our relations with suppliers to be excellent because we maintain genuine partnerships with them.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 1.NONFIN supply Relations with suppliers are very poor and unstable. /We consider our relations with suppliers to be excellent because we maintain genuine partnerships with them."

Vrednosti	Kategorije	Frekvenca
1	very poor and unstable	5
2	2	7
3	3	18
4	4	49
5	excellent because we maintain genuine partnerships with them	33

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c22** Oznaka: **2. We change suppliers very often./We have long-term partner relationships with our suppliers.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 2. We change suppliers very often./We have long-term partner relationships with our suppliers.

Vrednosti	Kategorije	Frekvenca
1	very often	6
2	2	15
3	3	21
4	4	38
5	long-term partner relationships	31
9	do not know, dont have access to the data	1

Opisne statistike

Veljavni odgovori: 111

Neveljavni odgovori: 1

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c23** Oznaka: **3. We do not involve our suppliers in research and development processes at all./We strongly involve our suppliers in our research and development processes.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 3. We do not involve our suppliers in research and development processes at all./We strongly involve our suppliers in our research and development processes.

Vrednosti	Kategorije	Frekvenca
1	do not involve	15
2	2	19
3	3	35
4	4	27
5	strongly involve	16

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c24** Oznaka: **4. NONFIN employ The net fluctuation of employees due to internal reasons is very high within our company./There are no cases in our company of people leaving for internal reasons."** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 4. NONFIN employ The net fluctuation of employees due to internal reasons is very high within our company./There are no cases in our company of people leaving for internal reasons."

Vrednosti	Kategorije	Frekvenca
1	very high	13
2	2	17
3	3	37
4	4	22
5	no cases	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c25** Oznaka: **5. Productivity of employees is much lower than industry average./Productivity of employees is much higher than industry average.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 5. Productivity of employees is much lower than industry average./Productivity of employees is much higher than industry average.

Vrednosti	Kategorije	Frekvenca
1	much lower	9
2	2	13
3	3	40
4	4	31
5	much higher	19

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c26** Oznaka: **6. Employees' trust into leadership is low. /Employees' trust into leadership is high.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 6. Employees' trust into leadership is low. /Employees' trust into leadership is high.

Vrednosti	Kategorije	Frekvenca
1	low	13
2	2	15
3	3	25
4	4	34
5	high	25

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c27** Oznaka: **7. Trust among employees themselves is weak./Trust among employees is strong.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 7. Trust among employees themselves is weak./Trust among employees is strong.

Vrednosti	Kategorije	Frekvenca
1	weak	7
2	2	14
3	3	31
4	4	39
5	strong	21

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c28** Oznaka: **8. Work organization is inefficient./Work organization is efficient.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 8. Work organization is inefficient./Work organization is efficient.

Vrednosti	Kategorije	Frekvenca
1	inefficient	15
2	2	9
3	3	23
4	4	42
5	efficient	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c29** Oznaka: **9. Employees do not feel special commitment to the organization. /Employees feel very committed to the organization** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 9. Employees do not feel special commitment to the organization. /Employees feel very committed to the organization

Vrednosti	Kategorije	Frekvenca
1	do not feel special commitment	7
2	2	13
3	3	34
4	4	37
5	feel very committed	21

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c210** Oznaka: **10. Employees are not prepared to go an extra mile for the company./Employees are prepared to go an extra mile for the company.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 10. Employees are not prepared to go an extra mile for the company./Employees are prepared to go an extra mile for the company.

Vrednosti	Kategorije	Frekvenca
1	are not prepared	10
2	2	20
3	3	29
4	4	31

5	are prepared	22
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Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c211** Oznaka: **11. Work costs per employee are well above the industry average./Work costs per employee are well below the industry average.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 11. Work costs per employee are well above the industry average./Work costs per employee are well below the industry average.

Vrednosti	Kategorije	Frekvenca
1	well above the industry average	17
2	2	16
3	3	31
4	4	34
5	well below the industry average	14

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c212** Oznaka: **12. Absenteeism is in our company (relative to competition) very high./Absenteeism is in our company (relative to competition) very low.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 12. Absenteeism is in our company (relative to competition) very high./Absenteeism is in our company (relative to competition) very low.

Vrednosti	Kategorije	Frekvenca
1	very high	6
2	2	13
3	3	29

4	4	32
5	very low	32

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c213** Oznaka: **13. Employees are very dissatisfied with the situation within the company./Employees are very satisfied with the situation within the company.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 13. Employees are very dissatisfied with the situation within the company./Employees are very satisfied with the situation within the company.

Vrednosti	Kategorije	Frekvenca
1	dissatisfied	14
2	2	18
3	3	28
4	4	28
5	satisfied	24

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c214** Oznaka: **14. Learning ability and adaptability of employees is low (in comparison to competition). /Learning ability and adaptability of employees is high (in comparison to competition).** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 14. Learning ability and adaptability of employees is low (in comparison to competition). /Learning ability and adaptability of employees is high (in comparison to competition).

Vrednosti	Kategorije	Frekvenca
1	low	8

2	2	4
3	3	39
4	4	38
5	high	23

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c215** Oznaka: **15. Risk-taking within the company is worse than it is by our competitors./Risk-taking within the company is better than it is by our competitors.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 15. Risk-taking within the company is worse than it is by our competitors./Risk-taking within the company is better than it is by our competitors.

Vrednosti	Kategorije	Frekvenca
1	worse	18
2	2	25
3	3	26
4	4	24
5	better	19

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c216** Oznaka: **16. NONFIN customer The number of customer complaints within the last period has increased strongly./The number of customer complaints within the last period has decreased strongly."**

Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 16. NONFIN customer The number of customer complaints within the last period has increased strongly./The number of customer complaints within the last period has decreased strongly."

Vrednosti	Kategorije	Frekvenca
1	increased	10
2	2	10
3	3	29
4	4	38
5	decreased	25

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c217** Oznaka: **17. Speed of dealing with customer complaints (comparatively to competition) is low./We deal with customer complaints faster than our competition.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 17. Speed of dealing with customer complaints (comparatively to competition) is low./We deal with customer complaints faster than our competition.

Vrednosti	Kategorije	Frekvenca
1	complaints is low	6
2	2	7
3	3	21
4	4	37
5	complaints faster	41

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c218** Oznaka: **18. We loose existing clients and do not manage to attract new-ones./We retain existing clients and manage to attract new-ones.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 18. We loose existing clients and do not manage to attract new-ones./We retain existing clients and manage to attract new-ones.

Vrednosti	Kategorije	Frekvenca
1	do not manage to attract new-ones	9
2	2	8
3	3	19
4	4	42
5	manage to attract new-ones	34

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **c219** Oznaka: **19. Reputation of our company in eyes of the customers has declined. /Reputation of our company in eyes of the customers has improved.** Please evaluate organizational performance in last three years using following bi-polar scales: Please circle the number that fits situation in your organization best how close it is to one of the poles (X = do not know, don't have access to the data).

Dobesedno vprašanje: 19. Reputation of our company in eyes of the customers has declined. /Reputation of our company in eyes of the customers has improved.

Vrednosti	Kategorije	Frekvenca
1	declined	4
2	2	6
3	3	17
4	4	43
5	improved	42

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 5

Vrednosti spremenljivk: od 1 do 5

ID: **d3** Oznaka: **Main industry (according to NACE classification):**

Dobesedno vprašanje: Main industry (according to NACE classification):

Vrednosti	Kategorije	Frekvenca
1	Agriculture, forestry, hunting	1
2	Fishing	1
3	Mining and quarrying	1
4	Manufacturing	45
5	Electricity, gas, water supply	2
6	Construction	10
7	Wholesale and retail trade; repair of motor vehicles, motorc	11
8	Hotels and restaurants	13
9	Transport, storage and communication	8
10	Financial intermediation	7
11	Real estate, renting and business activities	1
12	Public administration and defence; compulsory social securit	0
13	Education	3
14	Health and social work	6
15	Other community, social and personal service activities	3

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 15

Vrednosti spremenljivk: od 1 do 15

ID: d6 Oznaka: **Average number of employees in year 2006:**

Dobesedno vprašanje: Average number of employees in year 2006:

Vrednosti	Kategorije	Frekvenca
1	1 - 50	77
2	50 - 249	26
3	250 - 499	3
4	500 - 999	6
5	Over 1000	0

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 4

Vrednosti spremenljivk: od 1 do 5

ID: **d7** Oznaka: **Revenues in 2006:**

Dobesedno vprašanje: Revenues in 2006:

Vrednosti	Kategorije	Frekvenca
1	Up to 7 mio EUR	3
2	From 7 mio EUR up to 28 mio EUR	26
3	From 28 mio EUR above	83

Opisne statistike

Veljavni odgovori: 112

Neveljavni odgovori: 0

Minimum: 1

Maksimum: 3

Vrednosti spremenljivk: od 1 do 3